

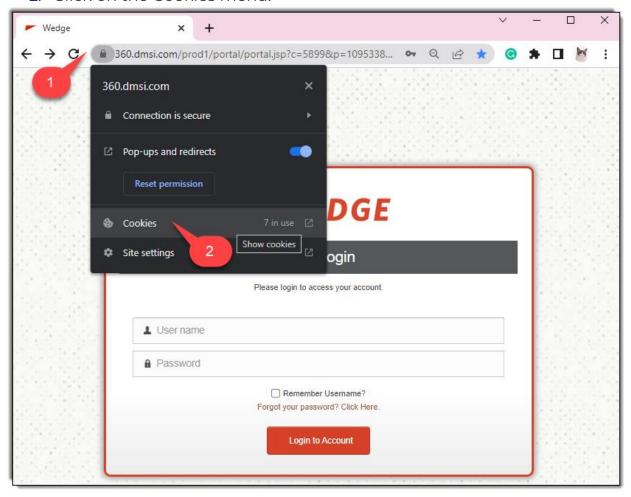
WEDGE LOGIN ISSUE

There is currently an issue with the Wedge where you may not be able to log in without removing cookies. We are currently working with the platform vendor on delivering a permanent resolution. In the interim, you can follow these simple steps to clear your browser cookies prior to log in.

For Google Chrome Browser
For Firefox Browser
For Microsoft Edge Browser

When using Google Chrome Browser

- 1. Click on the lock icon on the left of the address bar.
- 2. Click on the Cookies menu.

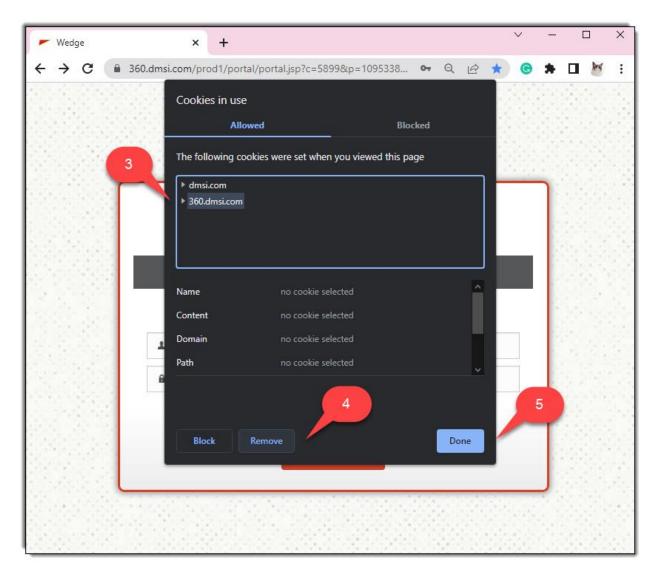


5 m



- 3. Select the cookie for 360.dmsi.com.
- 4. Click the Remove button.
- 5. Click Done!

Repeat these steps every time you log in.

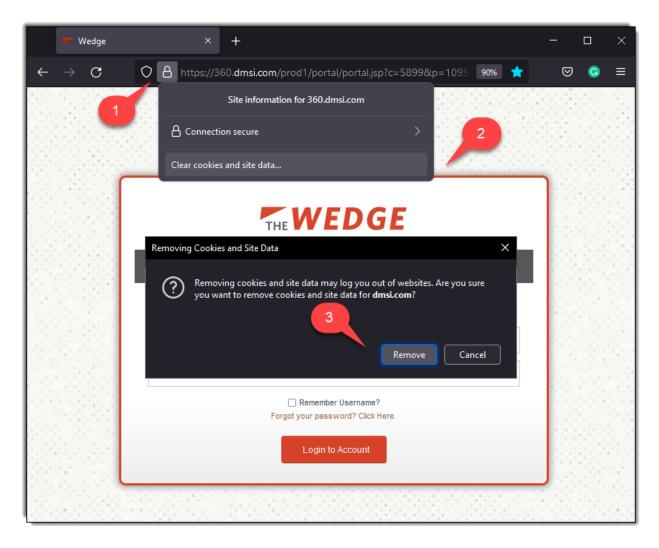




When using Firefox Browser

- 1. Click on the lock icon on the left of the address bar.
- 2. Choose Clear cookies and site data.
- 3. Click Remove on the popup notification.
- 4. You are done!

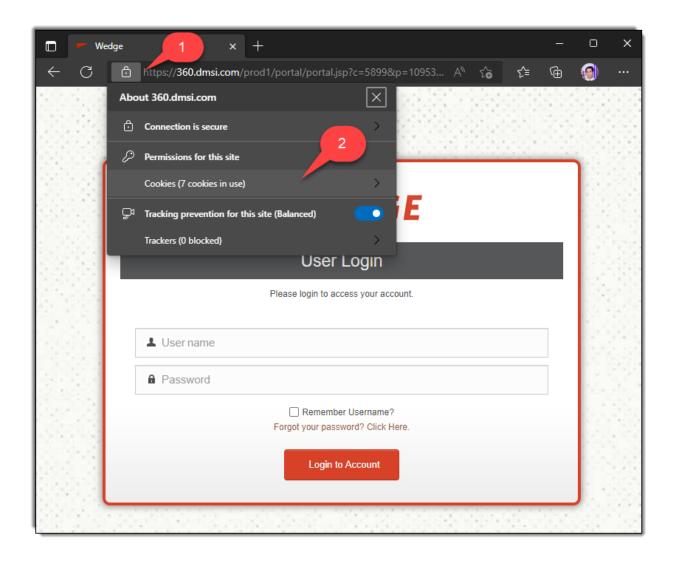
Repeat these steps every time you log in.





When using Microsoft Edge Browser

- 1. Click on the lock icon on the left of the address bar.
- 2. Click on the Cookies menu.





- 3. Select the 360.dmsi.com cookie.
- 4. Click the Remove button.
- 5. Click Done!

Repeat these steps every time you log in.

